

E-TENDER DOCUMENT
FOR
OPERATION & MAINTENANCE OF MINI DAIRY PLANT -
SHIVPURI

IFB Ref: GSDS/PO/2026/---



Issued By:
Chief Executive Officer
ग्वा लयर सहकारी दुग्ध संघ मर्यादित, ग्वा लयर
The Gwalior Sahakari Dugdh Sangh Maryadit, Gwalior

IMPORTANT POINTS FOR THE BIDDERS

1. BIDS CONTAINING DEVIATIONS FROM BIDDING DOCUMENT TERMS AND OTHER REQUIREMENTS MAY BE REJECTED.
2. BIDS UPLOADED WITHOUT **BID SECURITY (EARNEST MONEY DEPOSIT)**, SHALL BE SUMMARILY REJECTED.
3. BIDDERS SHOULD FURNISH THEIR **CONTACT EMAIL ID**, COMPLETE ADDRESS FOR THE PURPOSE OF FURTHER CORRESPONDENCE PERTAINING TO BIDDING DOCUMENT.
4. NEGLIGENCE OF THE BIDDER IN PREPARING TENDER BID CONFERS NO RIGHT TO WITHDRAW THE BID AFTER IT WAS OPENED.
5. SPECIFICATIONS, CONDITIONS AND SCHEDULE OF BIDDING DOCUMENT CONSTITUTE AN INTEGRAL PART OF THE BID.
6. THE BIDDING DOCUMENTS SHALL BE GOVERNED AND INTERPRETED ACCORDING TO THE LAWS OF THE UNION OF INDIA.
7. **CHIEF EXECUTIVE OFFICER**, THE GWALIOR SAHAKARI DUGDH SANGH MARYADIT RESERVES THE RIGHT TO ACCEPT OR REJECT ANY OR ALL BIDS WITHOUT ANY EXPLANATION TO BIDDERS.

CHECKLIST TO BE SUBMITTED BY THE BIDDER ALONG WITH BID (*)

Sr. No.	Item	Submitted Yes/ No		Mentioned Complete Details / remarks
(*) Checklist is Mandatory to fill and attached/upload with technical Bid				
01	EMD submitted before last date of bid submission.	<input type="checkbox"/>	<input type="checkbox"/>	
02	All the required documents uploaded to e-Tender portal.	<input type="checkbox"/>	<input type="checkbox"/>	
03	Uploaded following documents:			
	i) Certificate of incorporation of the firm / Partnership deed etc.	<input type="checkbox"/>	<input type="checkbox"/>	
	ii) Registration certificate of GSTIN, PAN etc.	<input type="checkbox"/>	<input type="checkbox"/>	
	iii) Turnover certificate from CA firm /Audited financial statements (FY 22-23, 23-24 & 24-25)	<input type="checkbox"/>	<input type="checkbox"/>	
	iv) Copy of similar nature of POs / completion certificate	<input type="checkbox"/>	<input type="checkbox"/>	
04	Uploaded form of bid (SECTION V of Tender Document)	<input type="checkbox"/>	<input type="checkbox"/>	
05	Uploaded bidding document completed in all respect duly digitally signed.	<input type="checkbox"/>	<input type="checkbox"/>	
06	Technical & Bidding Terms Deviation, if any is uploaded as per tender (SECTION VII Part A & B of Tender Document)	<input type="checkbox"/>	<input type="checkbox"/>	

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Introduction to Shivpuri Mini Dairy Plant

The Shivpuri Mini Dairy Plant, with an installed handling capacity of 20,000 litres per day (20 KLPD), is managed by Gwalior Sahakari Dugdh Sangh Maryadit (GSDSM) under the Madhya Pradesh State Cooperative Dairy Federation. The plant is strategically located adjacent to the Shivpuri Cattle Feed Factory, creating operational synergy for logistics, resource utilisation, and cooperative milk-feed integration.

The mini dairy plant serves as a key processing unit for the Shivpuri region, enabling hygienic milk processing, pasteurisation, chilling, and packaging to ensure uninterrupted supply of quality milk to consumers. It supports thousands of rural dairy farmers by providing a reliable procurement network, fair pricing mechanisms, and timely payments through the GSDSM cooperative structure.

The facility is equipped with essential process equipment including pasteurisers, cream separators, chillers, a boiler, an air compressor, and utilities required to maintain product quality and compliance with FSSAI food safety standards. Refurbishment and maintenance activities are periodically undertaken to enhance operational efficiency, product safety, and plant reliability.

With its strategic location and cooperative management model, the Shivpuri Mini Dairy Plant plays an important role in strengthening the dairy value chain in the district and fostering sustainable growth for the local dairy community.

SECTION – 0 INVITATION FOR BIDS



The Gwalior Sahakari Dugdh Sangh Maryadit, Gwalior

Phone No. +91 94069 00731 , **Email** – purchase.gds@sanchidairy.com;
po.gds@sanchidairy.com

Websites: www.sanchidairy.com & <https://www.mptenders.gov.in>

The Gwalior Sahakari Dugdh Sangh Maryadit, Gwalior having its office at Gwalior, Madhya Pradesh invites “Online E-Tender” from reputed Firm for the following works:

Tender Ref: GSDS/PO/2026/

Item Description: Operation & Maintenance of Mini Dairy Plant - Shivpuri

Tender Document Cost (Rs.)	:	Rs. 1,000.00
EMD Amount (Rs.)	:	Rs. 85,000.00 (Rupees Eighty Five Thousand Only)
Tender Document Download/Sale Start Date:	:	13/05/2026 Time 11:00 AM Onwards
Bid Submission Start Date	:	13/05/2026 Time 11:00 AM Onwards
Bid Submission End Date	:	19/05/2026 Time up to 03:00 PM
Technical Bid Opening Date	:	20/05/2026 Time at 03:30 PM
Place of opening of Tender	:	Online MP Tender e-Portal
Delivery/Service Location	:	Shivpuri Chilling Centre, A B Road, Guna By pass, Shivpuri, Madhya Pradesh - 473551

For further details or for downloading the bid documents, please visit web site <https://www.mptenders.gov.in> or contact Group Head, Purchase, Gole Ka Mandir, Residency Road, Morar, Gwalior – 474005 on any working day. The intending bidders are required to submit their offer electronically through e-tendering Portal. No physical tender is acceptable by GSDS. The detailed Tender can also be downloaded from website: www.sanchidairy.com (only for reference).

SECTION I - INSTRUCTION TO BIDDERS

1) Eligibility and Qualification Requirements:

The bidders must meet the following minimum qualifying criteria:

- a) The Bidder, in the same name and style, should be in business at least for **three years** at the time of bid opening. In case of change of name of bidder by merger / acquisition / change in status, the bidder may be eligible based on the documentary evidence.
- b) The Bidder should have valid registration under various Acts that may be applicable for the contract proposed. This shall include but not limited to Income Tax, GST etc.
- c) The Bidder's Financial Turnover in the same name and style in each of the last three financial years (FY 22-23, 23-24 & 24-25) ending 31st March shall be not less **Rs. 25,00,000.00 (Twenty Five Lakh Rupees) The bidder should submit the Turnover certificate from CA firm / audited financial statements.**
- d) The Bidder in the same name and style shall have successfully executed/ completed contracts of similar nature (**Operation & Maintenance in dairy industry**) during the last five years ending last day of the month previous to the month in which bid is opened.

Note:

- a) Separate orders for supply and erection/ commissioning against one job on a single location will also be considered as a single PO.
- b) Bidder shall submit the following details to support their claim for meeting the minimum eligibility requirement –

Copy of Purchase / Work order to be considered for meeting minimum eligibility criteria with installation report / completion certificate.
- c) Even though the bidder meets the specified criteria, it may be disqualified if it has:
 - I. Made untrue or false declaration and/or
 - II. Record of poor performance such as abandoning the works, not properly completing the contract, inordinate delays in completion or financial failure etc.

2) Eligible Bidders

This invitation for Bids is open to all bidders who have downloaded this bidding document in their name and meet the minimum eligibility criteria, if any, specified in this bidding document.

3) Bidding Document

The fee/cost for bidding document is Rs. 1,000/-.

The Bidder shall bear all costs associated with the preparation and submission of its bid, and the GSDS will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

Interested eligible bidders may obtain further information from Group Head, Purchase, Gole Ka Mandir, Residency Road, Morar, Gwalior – 474005 , Phone No. : +91 94069 00731, Email - purchase.gds@gmail.com / po.gds@sanchidairy.com.

4) Downloading the Document

- (a) The bid documents will also be available in the website at <https://www.mptenders.gov.in> and can be downloaded and used as tender documents for uploading the offer.
- (b) If any change/additions/ deletions/alterations are found to be made by them in the tender and the same is subsequently noticed at any stage, even after award of the contract, the bidders are liable for all consequences thereof and GSDS shall be free to take suitable action as deemed necessary.

5) Content of Bidding Documents

5.1 The Bidding Document includes:

- (a) Invitation for Bids;
- (b) Instruction to Bidders;
- (c) Terms & conditions of the Contract;
- (d) Scope of work;
- (f) Form of Bid;
- (g) Deviation statement;
- (h) Acceptable form of Bank Guarantees

5.2 The Bidder is expected to examine all instructions, forms, terms and specifications in the Bidding Documents. Failure to furnish all information required by the Bidding Documents or submission of a bid not substantially responsive to the Bidding Documents in every respect will be at the Bidder's risk and may result in the rejection of its bid.

6) Clarification of Bidding Documents

A prospective Bidder requiring any clarification of the Bidding Documents may notify GSDS in writing or by email. GSDS will respond in writing to any request for clarification of the Bidding Documents, which it receives prior to the deadline for the submission of bids. Bidders should preferably forward their queries earlier than **5 days** prior to the bid submission date. Written copies of GSDS's response will be sent to the respective Bidder. Also, corrigendum, if necessary, will be uploaded in the e-tender Portal without identifying the source of the enquiry.

7) Amendment of Bidding Documents

At any time prior to the deadline for the submission of bids, GSDS may modify the bidding document by the issuance of amendment. The amendment

will be uploaded on e-tender Portal and will be binding on them. GSDS may also at its own discretion, extend the deadline for submission of bids. Before submission of the bid, the bidder should check the e-tender Portal for any Corrigendum/additional information on the bidding document, if any.

8) Preparation of Bid

The Bid prepared by the Bidder and all correspondence and documents relating to the bid exchanged by the Bidder and the Purchaser, shall be written preferably in the English language.

9) Submission of bid

The bidders, who downloaded the bidding documents, are eligible for submission of bids in their names only. All the bidders should submit/upload their online bids on <https://www.mptenders.gov.in> in Part I – Technical Bid and Part II – Price Bid .The Technical bid (Part I) shall contain all the details **EXCEPT FOR THE PRICE.**

The complete bidding document duly signed and sealed should be uploaded without any modifications/alternations, as a token of their acceptance towards the scope of work, terms and conditions of the bid unconditionally.

Full details of materials including the service provider's name, Experience Certificate must be uploaded in the Portal along with **Technical Bid (Part I)**, wherever requested.

Bids must be uploaded by the bidder at the e-Portal not later than the time specified for receipt of the bids in the Invitation for Bids.

The Bidder cannot modify or withdraw its bid after the last date & time of bid's submission. No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity. Withdrawal of a bid during this interval may result in the forfeiture of Bidder's EMD.

The bids are to be uploaded/ submitted with drawing/ specifications or as per drawings/ specifications given in the tender and submitted as such, shall be deemed to mean that the bidder submitting such a bid is fully acquainted with the technical details.

10) Period of Validity of Bids:

The Bids shall remain valid for **90 days** from the date of bid opening prescribed by the GSDS. A bid valid for a shorter period shall be rejected by GSDS as non-responsive.

11) Earnest Money Deposit (EMD)

All bids must be accompanied by EMD (in Indian Rupees only). The bid shall not be considered if the valid EMD is not available at the time of opening of Technical Bid.

EMD should be paid online in favour of Gwalior Sahakari Dugdh Sangh Maryadit, Gwalior payable at Gwalior.

EMD submitted by bidders in previous bid will NOT be considered for this tender. Bidder must submit a fresh EMD against this tender.

No interest shall be paid on EMD for the period during which the deposit lies with GSDS. Without valid EMD, the bid shall be rejected.

Micro and small enterprises of the Madhya Pradesh State will be exempted from depositing EMD against the tender **(Bidder must submit Certificate/Document to this effect).**

The EMD may be forfeited:

- a) If a bidder withdraws or modifies its bid during the period of bid validity

OR

- b) In the case of the successful bidder, if the bidder fails to sign the Contract (i.e., return the signed copy of duplicate Purchase Order, and furnish Performance Security, if asked for)

Unsuccessful bidder's bid security will be discharged / returned within a maximum period of 30 days after the expiration of the period of the bid validity of **90 days** from the date of technical bid opening. The successful Bidder's EMD will be discharged upon the Bidders executing the Contract i.e., return the signed copy of duplicate Purchase Order, and furnish the Performance Security, if asked for.

12) Price:

The bidder shall indicate on the Price Bid at e-Portal the final unit prices (after considering discount, if any) **including applicable GST** for the goods/ services it proposes to deliver under the contract. Bidders must submit a bid for the full quantity specified, failing which, such bids will not be taken into account for evaluation and comparison and will not be considered for award.

Prices indicated in the Price Bid shall be entered in the following manner:

- (a) The item wise quoted price of services to be offered shall be indicated in the field **"Unit Rate (in Rs.)"** on the Portal and shall include all the charges. (if asked for) and safe custody at recipient's place (If asked for), **excluding GST**. The % GST considered should be indicated in the field **"Applicable GST (in %)"**.
- (b) The quoted price by the bidder should be indicated in the field **"Unit Rate (in Rs.)"** on the Portal, **excluding GST**. The % GST considered should be indicated in the field **"Applicable GST (in %)" Separately. The Gross Rate including GST / Any applicable tax shall also be quoted.**
- (c) Bidder should indicate applicable HSN/SAC Code considered for items for supply and installation works, in the Excel BoQ (SoQ) at e-Portal.
- (d) Bidder shall be responsible for selection of appropriate HSN/ SAC code and applicable GST thereon for the items quoted by them.

Contractors registered under Composition Scheme of GST

In case the bidder is registered under GST Composite scheme, the price quoted shall be including applicable GST, as it may not be possible to indicate GST separately. However, in such a case, the bidder, in their **Technical bid (Part I)**, **MUST** indicate that they are the **composite dealers and proposes to supply under GST composite scheme.**

Any applicable cess, levies shall be borne by the Contractor/ Supplier.

13) Fixed Price:

- (i) Basic Price quoted by the Bidder shall be fixed during the bidder's performance of the Contract/Supply and not subject to variation on any account. A bid submitted with an adjustable price quotation for such goods and services will be treated as non-responsive and rejected.
- (ii) Payment of differential amount due to price variation on account of change in applicable taxes and duties on the invoiced items/ services shall be payable only if, the details of the taxes and duties included in the prices & HSN/ SAC code considered, is furnished in the **Technical bid (Part – I)**. If any altogether new tax and duty is imposed on such contract after the bid opening date, the same shall be considered for payment/ reimbursement upon documentary evidence. Similarly, the differential amount shall be recovered, if the rates of taxes and duties are revised downward.

14) Bid Form

- i) The Bidder shall complete the Bid Form furnished in the Bidding Document and upload in e-Portal
- ii) All the required documents, duly signed, should be uploaded on or before the specified date and time at e-Portal.

15) Opening of Bids

Technical bids of those bidders who have submitted the required EMD, as mentioned in the IFB, shall be opened online on the date and time specified on e-Portal.

GSDS will open the Technical bids on the time and date stated in the IFB. Bidders can witness electronic opening of bids.

Commercial bids will be opened electronically of only those bidders whose Technical Bid (Part-I) is found to be acceptable by GSDS.

16) Evaluation of bids

a) Preliminary Evaluation

GSDS will examine the technical bids to determine whether they are complete, whether required EMD and supporting documents have been furnished, and whether the bids are generally in order.

Where the bidder has quoted and the bid security furnished is inadequate, the bid will be treated as non-responsive.

GSDS will also examine whether the bid is complete. If the prices of certain item is found as "0 (Zero)" it will be presumed the bidders have included the cost of such items against some other items of the price bid. The bidder shall furnish/upload the details of such inclusions separately along with their **Technical Bid (Part I)**.

Prior to the detailed evaluation, GSDS will determine the substantial responsiveness to the bidding document. A substantially responsive bid is one, which conforms to all the terms and conditions of the Bidding Document without material deviations. A material deviation is one which affects in any substantial way the functionality, scope, quality or performance of the deliveries or which limits in any substantial way inconsistent with the bidding documents, GSDS's rights or the bidder's obligations under the contract and the rectifications of which deviations would affect unfairly the competitive position of other bidders presenting substantially responsive bids. GSDS's determination of a bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence.

No post-bid clarification at the initiative of the bidder shall be entertained. For evaluation and comparison of bids, the purchaser may, at its discretion, ask the bidder for clarification on the bid. The shortfall information / documents shall be sought only in case of historical documents which pre-existed at the time of tender opening and which have not under gone change since then.

So far as the submission of the documents is concerned with regard to qualification criteria, after submission of the tender, only related shortfall documents shall be asked for and considered. For example, if the bidder has submitted a supply order without its completion / performance certificate, the certificate can be asked for and considered. However, no new supply order shall be asked for and considered so as to qualify the bidder.

In case the required clarification are not received by the Purchaser in time, the Technical bid may be treated as incomplete and non-responsive.

A bid determined as not substantially responsive will be rejected by GSDS and will not subsequently be made responsive by the Bidder by correction of the non-conformity.

b) Evaluation and Comparison of Bids

The Evaluation and comparison of bid will be done on the basis of **tender wise total bid amount** (quoted price inclusive of operation and maintenance) **inclusive** of applicable GST.

c) Currency of Bid

All bid prices shall be in Indian Rupees only.

17) Award Criteria

- i) GSDS will issue notification for award of the contract/ Purchase Order/ Work Order to the successful bidder whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid.

18) Signing of Contract

Within 15 days from the receipt of the Purchase/ Work Order, the successful bidder shall return the duplicate copy of the Purchase Order, duly signed and sealed along with Contract Agreement & Performance security in prescribed format attached, wherever applicable.

19) Performance Security

- (i) Within 30 days of receipt of the Purchase order, the successful bidder shall furnish the performance security of **5%** of the annual purchase / work order amount in accordance with conditions of the contract, in the performance security form. The proceeds of the Performance Security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract. No interest shall be payable on Performance Security.
- (ii) Failure of the successful Bidder to comply with above mentioned requirement (as per Clause 18 & 19 (i)) shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security.

20) Rights Reserved by GSDS

GSDS does not bind itself to accept the lowest bid. GSDS reserves the right to award the job either in part or full. GSDS at its sole discretion and without assigning any reason thereof, also reserves the right to accept any/or reject any or all bids.

Note:

1. Deviations in commercial terms and conditions of the bid **are not permitted.**
2. The Bidder should mention the HSN/ SAC Code of each item along with the Technical Bid (Part I).
3. GST TDS as per section 51 of CGST Act 2017 will be deducted, if applicable.
4. Bidders to submit the following details along with Technical Bid (Part I):
 - A. State from where the goods will be supplied/ Invoices will be made:

 - B. Corresponding GST No. (of that state): -----

21) Address for Communication:

Group Head (Purchase)
Gwalior Sahakari Dugdh Sangh Maryadit
Gole Ka Mandir,
Residency Road, Morar,
Gwalior – 474005

Email – purchase.gds@sanchidairy.com / po.gds@sanchidairy.com

The detailed Terms & Conditions and Technical Specification is enclosed.

Issued by: **Chief Executive Officer, GSDS, Gwalior, M.P.**
Website - www.sanchidairy.com

SECTION II - TERMS AND CONDITIONS OF CONTRACT

1. Performance Security:

The Performance Security of 5% of the annual Contract Price shall be denominated in the currency of the Contract or in a freely convertible currency acceptable to the Purchaser, and shall be in the following form:

- a. A bank guarantee issued by a Scheduled Public Sector Bank(s) or Scheduled Private Sector Bank(s) or Scheduled Foreign Bank(s) as notified by RBI, valid up to the warranty period plus 2 months claim period

OR

- b. Demand Draft issued by any Nationalised Bank / Scheduled Bank/ Foreign Banks having branches in India in favour of respective Milk Union payable at (Business location of respective Milk Union).

The performance security will be discharged by the Purchaser and returned to the Supplier not later than 30 days following the date of completion of Supplier's performance obligation, including any warranty obligations, under the Contract.

Failure of the successful Bidder to comply with above-mentioned requirement shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security.

2. Duration of Contract:

The contract shall be awarded for initial period of upto three years, which shall be extended by one year each for an additional period of two years at same rate, terms & condition, based on satisfactory performance of the contract.

3. Termination of Contract:

3.1 Termination for Default

- (a) The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate the Contract in whole or in part:
 - (i) if the Supplier fails to deliver any or all of the Goods/Services within the period specified in the Contract, or within any extension thereof granted by the Purchaser;
 - (ii) if the Supplier fails to perform any other obligation under the Contract; or
 - (iii) if the Supplier, in the judgment of the Purchaser has engaged in fraud and corruption in competing for or in executing the Contract.

- (b) In the event the Purchaser terminates the Contract in whole or in part, pursuant to Clause 4.1(a), the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Related Services similar to those undelivered or not performed, and the Supplier shall be liable to the Purchaser for any additional costs for such similar Goods or Related Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.

GSDS shall be free to cancel the order either in full or in part, in the case of non-delivery of material/ non completion of installation/ services within the stipulated delivery period or breach of any of the clauses mentioned herein. In the event of cancellation of order, the supplier/ contractor will be liable to refund the advance, if paid. The supplier/ contractor has no right to forfeit the advance amount received by him.

3.2 Termination for Convenience

- (a) The Purchaser, by notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time by giving 30 days advance notice for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.

4. Terms of Payment:

For Operation & Maintenance of Mini Dairy Plant - Shivpuri:

- The payment for the Services shall be paid on monthly basis, at the end of each month. Payment shall be made to the contractor based on the final sale of packed milk per litre, after permissible loss adjustments and recoveries.
- 100% payment shall be released within 30 days against receipt of original monthly invoice. The payment shall be released after successful completion of work as per agreed terms.

The payment shall be released after receipt of **Performance Bank Guarantee & duplicate copy of PO** duly accepted.

5. Risk & Cost

“If, for any reason, the successful bidder refuses to accept the work order, fails to provide the services as per the work order, or backs out at a later date, MPCDF/Union reserves the right to cancel the order and arrange the required services from other available sources at the risk, cost, and expenses of the defaulting bidder. The firm may also be blacklisted for all future dealings. Further, the EMD/Security Deposit shall be forfeited. No further correspondence in this regard will be entertained.”

6. Penalty:

The penalty shall be imposed on the contractor on occasion of fails to provide the services as per the work order (Delay on packing and non-compliance of order). The penalty amount shall be decided by management on the basis of severity.

7. Sub-Contract:

In the event of awarding sub-contract to any party/parties by the supplier/ contractor for the manufacture/supply/erection of any parts/spares/components that will be used in ordered equipment, the supplier/ contractor must furnish the details about their sub-contract also. The responsibility rests on the supplier/ contractor regarding quality, quantity, guarantee/warranty of the materials supplied by the sub-contractors.

6. Submission of Bills:

The payment shall be made by Crossed Account Payee cheque/ RTGS / NEFT according to the terms of payment mentioned in the purchase order.

7. Force Majeure:

The terms and conditions mutually agreed upon shall be subject to Force Majeure Clause. Neither the supplier/ contractor nor Gwalior Milk Union shall be considered in default in performance of his/their obligations hereunder if such performance is prevented or delayed because of war, hostilities, revolution, civil commotion, strike, epidemic, accident, fire, wind, flood, earthquake or because of any law, order, proclamation, regulation or ordinance of any Government or of any act of God or any other cause whether of similar or dissimilar nature, beyond the reasonable control of the party affected. Should one or both the parties be prevented from fulfilling his/their contractual obligations by a state at Force Majeure lasting continuously for a period of six months, the two parties should consult each other regarding the future implementation of the contract/purchase order.

8. Arbitration:

In the event of any dispute in the interpretation of the terms of this agreement/ purchase order or difference of opinion between the parties on any point in the purchase order arising out of or in connection with the agreement/ accepted purchase order or with regard to performance of any obligation hereunder by either party, the parties hereto shall use their best efforts to settle such disputes or difference of opinion amicably by mutual negotiations. In case no agreement is reached, either party may forthwith give to the other, a notice in writing of the existence of such question, dispute or difference of opinion and the same shall be referred to the adjudication of sole arbitrator to be appointed by mutual consent of both the parties, whose decision in the matter shall be final and binding on the parties. The arbitration proceedings shall be governed under the provisions of the Indian Arbitration & Conciliation Act, 1996 and the rules thereunder or any statutory modification thereof for the time being in force. In this agreement/purchase order, venue of such arbitration shall be Gwalior(M.P.).

9. Jurisdiction:

Courts at Gwalior, MP, alone shall have jurisdiction regarding any matter arising out of this agreement.

Section III – TECHNICAL SPECIFICATION

FOR

TENDER FOR OPERATION & MAINTENANCE
OF SHIVPURI MINI DAIRY PLANT.

Details and Scope of Work

The contractor shall be responsible for the operation, routine maintenance, preventive maintenance, breakdown maintenance, cleaning, hygiene upkeep, monitoring and record-keeping of all machinery/ equipment listed below. The contractor shall ensure uninterrupted and safe operation of every section of the dairy plant.

A. Milk Processing Machinery

1. Pasteuriser Unit

- Operation of the Pasteuriser with all Mountings & Accessories.
- Monitoring and recording inlet/outlet temperature, holding time, pasteurisation efficiency and safety interlocks.
- Cleaning with CIP cycles and ensuring plate pack is leak-free.
- Preventive Maintenance as per OEM Guideline.

2. Homogeniser

- Setting and monitoring homogenisation pressure.
- Checking oil level, lubrication, seals and valves.
- Ensuring uniform fat distribution in milk as per norms.
- Preventive Maintenance as per OEM Guideline.

3. Refrigeration System

- Operation of refrigeration compressor, condenser, evaporator and Ice Bank Tank(IBT) .
- Monitoring temperature drop efficiency and compressor load.
- Preventive Maintenance as per OEM Guideline.

• Cream Separator

- Operating at rated speed to separate cream and skim milk accurately.
- Preventing product losses by adjusting desludging cycles and bowl settings.
- Preventive Maintenance as per OEM Guideline.

• Milk Reception & Storage Tanks

- Hygienic handling of incoming milk (if used).
- Maintaining tank agitation, temperature control, overflow prevention and CIP cleaning.
- Preventive Maintenance as per OEM Guideline.

B. Packing & operations of the Machinery

1. Prepack Machines (2 Nos., 2-Head Each)

- Achieving required output of **1800–2000 Packets Per Head per machine.**
- Operation and Maintenance of Prepack Machine.
- Monitoring pouch weight accuracy as per Legal Metrology.

2. Crate Washer

- Operation of pre-wash, wash and rinse sections.
- Maintaining correct dosing of cleaning chemicals, water level, temperature and spray nozzle pressure.
- Ensuring crates are cleaned thoroughly, free from odour, dirt and milk residue.

3. Cold Room / Storage

- Maintaining temperature <4 Degree Celsius for packed milk.
- Preventing frost build-up, improper stacking and contamination risk.
- Ensuring efficient refrigeration operation.

4. Waste Handling Mechanisms

- Collecting, segregating and disposing waste pouch film, scrap, printed cores and plastic waste at designated location.
- Ensuring cut-open pouch milk is drained and managed hygienically.

C. Utility Machinery

1. Air Compressor

- Maintaining working pressure, cleaning filters, draining condensate traps and ensuring smooth airflow.

2. Hot Water Generator / Steam Lines

- Ensuring uninterrupted supply of hot water for production and CIP.
- Inspection of pipelines, valves, insulation, steam traps and pressure controls.

3. RO Water Plant

- Maintaining filter cartridges, pressure gauges, membranes and water quality parameters.

4. Pumps, Motors & Valves

- Maintenance of all milk pumps, CIP chemical pumps, ETP pumps and general utility motors.
- Ensuring correct rotation, lubrication, gland tightening and leak prevention.

5. Electrical Substation Panel

- Monitoring electrical loads, breakers, contactors and ensuring safe operation.
- Maintaining logbook of voltage, current and power consumption.
- **DG Set (Operation Only)**
 - Assist in operation during power failure.
 - Daily checking of fuel, lubrication and noise control norms.

D. ETP (Effluent Treatment Plant)

- Operation of equalisation tank, aeration tank, blowers, dosing systems and sludge drying beds.
- Maintaining BOD, COD, pH and discharge norms.
- Maintaining ETP logbooks and statutory compliance records.

E. Exclusions :

- Milk Collection at Shivpuri MCC will be under the scope of GSDS.
- The Milk & Milk Product Dispatch will be excluded from the scope of supplier.
- Laboratory Testing & Quality Testing is excluded from the scope of contractor.

Work to be done by the Contractor

A. Daily Operational Responsibilities

- Operate entire plant according to production planning and SOP issued by GSDS.
- Ensure smooth and continuous processing, packing and utility operation.
- Monitor temperatures, pressures, flows, pH, chemical dosing and other operating parameters.
- Maintain real-time communication with GSDS production in-charge.

B. Preventive Maintenance Work

- Prepare preventive maintenance schedules for all machinery as per OEM Guideline.
- Conduct lubrication, tightening, inspection and alignment work.
- Replace gaskets, seals, bearings, belts, O-rings and hoses as required.
- Maintain history cards for each machine.

C. Breakdown Management

- Attend breakdowns immediately after reporting.
- Identify the root cause and restore equipment within **5 hours**.
- If not possible, request GSDS for assistance; beyond this, GSDS may repair at contractor's risk and cost.

D. Spare Parts Management

- Contractor shall procure and install **OEM parts or same-specification ("as-it-is") parts**.
- If OEM parts are unavailable, **written permission from GSDS** is mandatory before fitting alternatives.
- Removed parts must be returned with Voucher entry in the Store.

E. Hygiene, Cleaning & Sanitation Work

- Clean equipment exteriors, floors, drains, platforms and working areas.
- Ensure CIP cycles are performed for pasteuriser, milk lines, tanks and prepack systems.
- Maintain crate washer and cold room hygiene.
- Implement 5S & GMP practices.

F. Data & Documentation Responsibilities

- Maintain daily logbooks for all sections.
- Maintain maintenance records, breakdown records and CIP logs.
- Submit monthly yield report, loss analysis and corrective actions.
- Submit monthly Fat & SNF balance reports.
- Submit manpower attendance and compliance records.

G. Manpower Supply & Planning

- Providing Trained Manpower to handle dairy machineries and packing.
- Availability of the Manpower
- Legal Compliances – (EPF / ESI / Insurance / Bonus as applicable etc.)
- Contractor will be responsible for Safety of the Manpower & Providing Safety Equipments (PPE / Gloves / Masks / Caps / Uniform / Safety Shoes)

COMPLIANCES FROM THE CONTRACTOR

A. Quality Compliance (FSSR)

- All processed milk must strictly comply with FSSR standards for Fat, SNF, MBRT, microbial limits, temperature and hygiene norms.
- Quality of processed milk shall be tested & certified by GSDS QA.
- Contractor must take **prompt corrective actions** for any non-conformity.
- Ensure proper cleaning, CIP efficiency and equipment hygiene to prevent contamination.

B. Loss Norm Compliance

1. Packing Film Loss

- Higher loss shall be recovered from contractor. The applicable loss norms will be as per MPCDF Guidelines.

2. Fat & SNF Loss Norms

- Maximum permissible → **0.5% Fat loss** and **0.5% SNF loss**
- Excess loss will be charged at milk value.

C. Legal & Statutory Compliance

- Follow Minimum Wages Act, Bonus Act, ESI/EPF (if applicable).
- Pay wages on time and maintain statutory registers.
- Ensure **police verification** of all labour.
- Medical fitness and **FSSR vaccinations** required for all workers.
- Maintain compliance documents ready for inspection.

D. Safety Compliance

- Provide **2 sets of uniform + 1 safety shoe per year** to workers.
- Ensure compulsory PPE: aprons, gloves, masks, shoes, caps.
- Train workers in chemical handling, equipment safety and emergency procedures.

E. Environmental Compliance

- Operate ETP as per pollution control norms.
- Maintain pH, COD, BOD and treated water quality.
- Maintain sludge drying, chemical dosing and discharge logbooks.
- Dispose waste pouch film, plastic cores and trash only at approved site.

F. GSDS Operational Compliance

- Follow production plan issued by GSDS.
- Maintain transparency, records and cooperation with plant officials.
- Provide manpower as per the requirement and replace non-performing staff immediately when instructed.

Further, The Contractor may visit to assess the Mini Dairy Plant and equipment condition before submitting the final bid. No other facility / requirement will be entertained after submission of bid.

Note : The Contractor shall perform the functions of the dairy plant as per directions from GSDS Management which may or may not be mentioned in the above scope and which are important for effective functioning of the dairy plant.

Section IV: Price Schedule

A. BOQ

The Average estimated Packing Quantity per day will be 5000 Litre / Day.

Sr. No.	Description	Unit	Rate (Rs./Lit)	Applicable GST (%)	Total Amount
1	Comprehensive Operation & Maintenance of Entire Mini Dairy Plant, Shivpuri (20 KLPD) – As per tender scope	Per Litre			

TOTAL MONTHLY RATE (Used for L1 Evaluation):

B. DECLARATION / UNDERTAKING

I hereby declare that:

- The per-litre rate quoted is inclusive of all manpower, consumables, maintenance and operational costs.

Name of Bidder: _____

Signature: _____

Seal: _____

Date: _____

SECTION V- FORM OF BID

FORM OF BID

(Bidders are requested to upload the FORM OF BID as per the Format given in this Section, filling all the blank spaces.)

Date: _____

IFB Ref. No.: GSDS/PO/2026/

TO: Chief Executive Officer,
Gwalior Sahakari Dugdh Sangh Maryadit
Gole Ka Mandir,
Residency Road, Morar,
Gwalior – 474005

Gentlemen:

Having examined the Conditions of Contract, Technical Specifications and the Drawings included in or referred to in the Bidding Documents including Addenda Nos. (Insert Numbers), the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply and deliver Services including installation and commissioning as detailed in the price bid, in conformity with technical specifications and drawings (except to the extent of deviation statement furnished in our bid) and the Conditions of Contract as mentioned in or referred to in the said Bidding Document for the sum as may be ascertained in accordance with the Bid Prices and made part of this bid and the said conditions.

Our acceptance to all the conditions of the Bidding Document in this bid form shall persist over any other terms and conditions, if any, given in our bid.

We undertake, if our bid is accepted, to commence and complete delivery of all the goods and Services including installation and commissioning as specified in the Schedule of Quantities of the Bid Document, from the date of receipt of your Purchase Order.

If our bid is accepted we will obtain the bank guarantees as per the conditions of the Contract for the due performance of the Contract.

We agree to abide by this bid for the period of **90 days** from the date fixed for bid opening as per the Instruction to Bidders and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your Purchase Order / notification of award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest or any bid you may receive.

Dated this _____ day of _____ 2026.

Signature

(In the Capacity of)

Duly authorized to sign bid for and on behalf of

(Name & Address of Bidder): _____

Name of Witness: _____

Signature: _____ Address: _____

Form - A
(To be filled and uploaded - mandatory)

To,
Chief Executive Officer,
Gwalior Sahakari Dugdh Sangh Maryadit
Gole Ka Mandir,
Residency Road, Morar,
Gwalior - 474005

Dear Sir,

Please find enclosed herewith scan copy of EMD submitted by us (payment receipt),
The details are EMD No..... dtd..... for Rs..... Bank
Name..... towards deposit.

Seal & Signature of the of the tenderer/bidder.

Form - B

(To be filled and uploaded **-mandatory**)

To,
Chief Executive Officer,
Gwalior Sahakari Dugdh Sangh Maryadit
Gole Ka Mandir,
Residency Road, Morar,
Gwalior - 474005

Dear Sir,

I/We hereby furnish below some particulars about our company/unit which will form a part of our offer submission:

1. Name of the Co. /Unit : _____
2. Address of the Co. /Unit : _____

3. Telephone Nos. (With STD) : _____
Mobile No. : _____
Email ID : _____
4. Name of the CEO/Proprietor/ Partner: _____
5. Name and designation of other : _____
Authorized signatory of the Co./Unit
6. Particulars of Regn. Certificate : _____
Issued by the competent authority
(Regn No. & Date)
7. We are manufacturer/distributor/dealer/supplier ofM/s (with proof)
(copy attached yes/no)
8. GST NO. _____ dated _____ (copy attached yes/no)
9. PAN Number(Permanent Account Number- Income Tax) : (copy attached yes/no)
10. Have your Co./Unit or its sister concern ever been black listed/ debarred by MPCDF or its Milk Unions or GOI /GOMP & its undertaking ? YES / NO (copy attached yes/no)
11. Firm registration. (copy attached yes/no)
12. ITR - last Three Financial year (copy attached yes/no)
13. Experience certificate, last three years, for this please submit work order/purchase order/contract/agreement letter (copy attached yes/no)
14. **Blacklist declaration** (copy attached yes/no)
15. Acceptance to tender scope of work, terms and conditions. (yes)

**Seal & Signature of the
Authorized Signatory of the
Co./Unit**

Section VI - Special Condition of Contract

Special Conditions :

1. If needed, Negotiations will be done for prices and as well as terms & conditions; only with the bidder who offers the lowest rate.
2. The supplier shall not sublet the contract or assign to any other party or parties, the whole or any portion of the contract without prior written permission of purchaser.
3. No person or firm is permitted to submit more than one tender under different names. If found, the bids of all involved bidders/firms shall be rejected.
4. If for any reason the successful bidder refuses to accept purchase order / fails to execute as per work order / backs out at a later date then the Gwalior Union reserve the right to cancel the order and obtain services from other available alternate sources, at the risk and cost & expenses of the defaulting bidder supplier and firm could be blacklisted for all future dealings. Also, the EMD/Security deposit would be forfeited. No further correspondence will be treated/accepted regarding this.

SECTION VII- DEVIATION STATEMENT

DEVIATION STATEMENT FORMS

FORM PART-A TECHNICAL DEVIATION STATEMENT

IFB Ref. GSDS/PO/2026/

The following are the particulars of deviations from the requirements of the tender specifications:

CLAUSE	DEVIATION	REMARKS (Including justification)
--------	-----------	--------------------------------------

The technical specifications furnished in the bidding document shall prevail over those of any other document forming a part of our bid, except only to the extent of deviations furnished in this statement.

Dated:

Signature and seal of the
Manufacturer / Bidder

NOTE:

- (1) Where there is no deviation, the statement should be returned (uploaded) duly signed with an endorsement indication "**NO DEVIATIONS**"

FORM PART-B BIDDING TERMS DEVIATION STATEMENT

IFB Ref. GSDS/PO/2026/

We, the bidder, hereby confirm that our bid is in total conformity with the commercial terms and conditions of the Tender. We declare that we have not taken any deviations to the commercial terms and conditions and fully accept the same, except to the extent explicitly mentioned in this statement.

The following are the particulars of deviations from the requirements of the bidding conditions / terms:

CLAUSE	DEVIATION	REMARKS (Including justification)
--------	-----------	--------------------------------------

Dated: _____ Signature and seal of the
Manufacturer / Bidder

We understand that any commercial terms and conditions mentioned elsewhere in our bid, but not listed in this statement, shall be treated as null and void.

NOTE:

- (1) Where there is no deviation, the statement should be returned (uploaded) duly signed with an endorsement indication "**NO DEVIATIONS**".

SECTION VIII

CONTRACT FORM

(On the Non-judicial Stamp paper as per the **Stamp Act of Local State Govt.**)

THIS AGREEMENT is made at _____ on the _____ day of _____, 2026 between *Gwalior Sahakari Dugdh Sangh Maryadit* (hereinafter called Principal”) of the one part and _____ (hereinafter called “the Contractor”) of the other part:

WHEREAS Gwalior Sahakari Dugdh Sangh Maryadit. being desirous of getting the tendered work done and accordingly the Supplier/Contractor has accepted a bid in response to the GSDS’s Bidding Document Reference _____ with regards to undertaking of the _____ (description of the WO/PO), for a sum of Rs. _____ (Rupees) (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSTH AS FOLLOWS:

1. In this agreement words and expressions shall have the same meaning as in the Terms and Conditions and in Section II & Section III in the above referred Bidding Document.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz :
 - a. the offer and price schedule submitted by the Contractor:
 - b. the schedule of requirement/list of items and the technical specifications in Section III and VI in the above referred Bidding Document:
 - c. The terms and conditions in the above referred Bidding Document:
 - d. The Principal’s PO/Work Order No. _____ dated _____.
3. In consideration of the payments to be made by the Principal to the Contractor, the Contractor hereby covenants with the Principal to undertake the work (as per the tender) and to remedy defects therein in conformity in all respects with the provisions of the Work Order given by the Principal and Bidding Document.
4. The Union hereby covenants to pay the Contractor, in consideration of undertaking the work / Mechanical and Electrical work and the remedying of defects therein, the contract Price or such other sum as may become payable under the provisions of the Work Order at the times and in the manner prescribed in the Work Order and Bidding Document.
5. Arbitration: In the event of any dispute in the interpretation of the terms of this agreement/ purchase order or difference of opinion between the parties on any point in the purchase order arising out of or in connection with the agreement/ accepted purchase order or with regard to performance of any obligation hereunder by either party, the parties hereto shall use their best efforts to settle such disputes or difference of opinion amicably by mutual negotiations. In case no agreement is reached, either party may forthwith give to the other, a notice in writing of the existence of such question, dispute or difference of opinion and the same shall be referred to the adjudication of sole arbitrator to the appointed by mutual consent of both the parties, whose decision in the matter shall be final and binding on the parties. The arbitration proceedings shall be governed under the provisions

of the Indian Arbitration & Conciliation Act, 1996 and the rules thereunder or any statutory modification thereof for the time being in force. In this agreement/purchase order, venue of such arbitration shall be Gwalior (M.P.).

6. Jurisdiction: Courts at Gwalior, MP, alone shall have jurisdiction regarding any matter arising out of this agreement.

IN WITNESS whereof the parties hereto have caused this agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by
the said

Signed, Sealed and Delivered by
the said

Authorized Signatory
Gwalior Sahakari Dugdh Sangh
Maryadit

Authorized Signatory
(For the Contractor)

In the presence of:
Witness

In the presence of:
Witness

1) Signature

1) Signature

Name
Address

Name
Address

2) Signature

2) Signature

Name
Address

Name
Address

SECTION – IX

(Form of Bank Guarantee for Performance Security)

(On the Non-judicial Stamp paper as per the Stamp Act of Local State Govt.)

Performance Guarantee No.....[insert guarantee reference number]

Date.....[insert date of issue of the guarantee]

To: [insert the name of the Milk Union]

WHEREAS _____ [name and address of Supplier] (hereinafter called "the Applicant") has undertaken, in pursuance of Contract No. _____ dated _____ to execute _____ [name of Contract and brief description of Goods and related Services] (hereinafter called "the Contract");

AND WHEREAS it has been stipulated by you in the said Contract that the Applicant shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with his obligations in accordance with the Contract;

AND WHEREAS we have agreed to give the Applicant such a Bank Guarantee;

NOW THEREFORE we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Applicant, up to a total of _____ [amount of guarantee] _____ [in words], such sum being payable in the types and proportions of currencies in which the Contract Price is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of _____ [amount of guarantee] as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the Applicant before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the Contract or of the Goods and related Services to be supplied thereunder or of any of the Contract documents which may be made between you and the Applicant shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until (i.e.) 60 days following the Completion date of the Contract including any warranty obligations, and any demand for payment under it must be received by us at this office on or before that date.

Signature and seal of the guarantor _____

Name of Bank _____

Address _____

Date _____